

Data Privacy Notice for the ProMRI Check of BIOTRONIK SE & Co. KG

The privacy and protection of your personal information is a very important concern for BIOTRONIK SE & Co. KG ("BIOTRONIK"). We would like to inform you which personal data are collected and used when using ProMRI Check via the URL <https://www.promricheck.com> (hereinafter referred to as "ProMRI website") is used, as well as the associated configuration options for you.

We process your data in compliance with applicable privacy laws, in particular the EU General Data Protection Regulation (GDPR) and the German Federal Data Protection Act (Bundesdatenschutzgesetz, BDSG).

1 Person responsible and point of contact for data processing

The data controller in accordance with Article 4 para. 7 GDPR is
BIOTRONIK SE & Co. KG
Woermannkehre 1, 12359 Berlin
healthservices@biotronik.com.

If you have questions regarding the processing of your personal data within the scope of the ProMRI website, you can contact us at healthservices@biotronik.com.

If you have general questions about data privacy at BIOTRONIK, you can contact our Data Protection Officer. The Data Protection Officer can be reached at datenschutz@biotronik.com or via our mailing address with the addition "der Datenschutzbeauftragte" (English: "Data Protection Officer").

2 Your rights

You have the following rights:

- To obtain information about categories of the processed data, purposes of the processing, possible recipients and envisaged period for which the personal data will be stored (Article 15 GDPR)
- To withdraw consent given at any time and with effect for the future (Article 7 para. 3 GDPR)
- To object to data processing which is performed based on a legitimate interest, on grounds relating to your particular situation (Article 21 GDPR)
- To request the rectification or completion of inaccurate or incomplete data (Article 16 GDPR)

- To request the erasure of data in certain cases—particularly cases where data are no longer needed for the intended purpose or are unlawfully processed, or you withdraw your consent in accordance with Art. 7 para. 3 GDPR or have objected to data processing in accordance with Art. 21 GDPR (Art. 17 GDPR)
- To obtain the restriction of data processing under certain conditions, provided deletion is not possible or the deletion obligation is disputable (Article 18 GDPR)
- Data portability, that is, you may obtain your data which you provided to us in a conventional, machine-readable format and, if applicable, their transmission to other controllers (Article 20 GDPR)

In addition, you have the right to file a complaint with the data protection supervisory authorities in accordance with Article 77 of the GDPR. The supervisory authority responsible for us is:

Berliner Beauftragte für Datenschutz und Informationsfreiheit
 Friedrichstr. 219, 10969 Berlin, Germany
 Phone: +49 (0)30 13889-0
 Fax: +49 (0)30 2155050
 E-mail: mailbox@datenschutz-berlin.de

3 Data processing when using the ProMRI website

3.1 Browser data

If you visit the ProMRI website, we automatically collect the data associated with and transmitted from your browser to our server. Depending on the browser used and its settings, these are usually the following data:

- IP address
- Date and time of the inquiry
- Information about the time zone your browser uses
- Address of the requested page (URL)
- The amount of data transmitted in each case
- Operating system
- Name, language and version of the browser software
- Manufacturer and type of the device on which the browser is used

We use these data for the following purposes:

- Enable access to and visit of the ProMRI website
- Detect, eliminate, and prevent errors, malfunctions, and possible misuse
- Needs-oriented operation of the ProMRI website

The legal basis for the processing of these data is Section 25, para. 2(2) of the Telecommunications Telemedia Data Protection Act (Telekommunikation-Telemedien-Datenschutzgesetz - TTDSG) and also our legitimate interest in accordance with Article 6 para. 1(f) GDPR.

Data will not be forwarded to third parties.

The data are deleted once they are no longer needed for the above-mentioned purposes within the scope of the legal basis.

3.2 Information on the ProMRI Check

The ProMRI Check helps verify the MRI conditions of a patient's implanted cardiac system or configure your patient's MR conditional cardiac system. In order to be able to carry out the corresponding check for you, we need the following information from you:

- Product name
- Country

The legal basis for the processing of these data is to fulfill our contractual obligations in accordance with Article 6 para. 1(b) GDPR.

Data will not be forwarded to third parties.

Data will be deleted either as soon as they are no longer needed for the above-mentioned purposes within the scope of the legal basis upon which they were retained or when their retention is no longer required.

4 Data processing in the case of requests

If you contact us (e.g. via email, telephone or using the contact form on the ProMRI website), we use the data you provide for the following purpose:

- The processing of your request

Depending on the content of your matter, your data are processed based on various legal bases:

- In the case of contractual questions: Article 6 para. 1(b) GDPR
- In the case of legal obligations: Article 6 para. 1(c) and Article 9 para 2(i) GDPR
- In the case of a legitimate interest: Article 6 para. 1(f) GDPR
- In the case of consent granted: Article 6 para. 1(a) and Article 9 para. 2(a) GDPR.

Your transmitted data are deleted once they are no longer needed for the above-mentioned purposes and provided there are no further statutory storage obligations.

5 Place of data processing

Your data will in general be processed in Germany. If, by way of exception, your data are processed outside of the European Union (so-called third countries), this will happen provided you have given your express consent for this or this is necessary for us to provide services to you or this is provided for by law (Article 49 GDPR). Moreover, your data are processed in third countries only to the extent that it is ensured through certain measures that an appropriate level of data protection exists for this (Article 44 et seq. GDPR).

6 Encryption of the data transmission

To ensure the confidentiality of your data also during transmission, we use state-of-the-art encryption methods, such as HTTPS/TLS.

Last update: May 23, 2022